

Activity Code	Description	Unit of Measure	FY 12 Rate
HOURLY SERVICES			
CS10	Application Development	Per hour	\$75
CS20	Project Management	Per hour	\$75
CS30	Infrastructure Consulting & Engineering	Per hour, minimum ½ hour	\$43
CS40	Hardware Installation	Per hour, minimum ½ hour	\$43
SERVERS			
MN10	Enterprise Support (7am-7pm)	Per CPU hour consumed	\$1,550
MN30	Enterprise Server Support (7am-7pm)	Per CPU hour consumed	\$1,550
UX10	UNIX Server Support	Per server, per month	\$750
US20	UNIX Server – Large	Discontinued	
WN10	Windows Physical Server Support	Per server, per month	\$350
WN20	Rack Space 16 sq. ft.	Per 16 sq. feet, per month	\$250
WN40	Domain Controller	Per server, per month	\$75
WN50	Windows Virtual Server Support	Per server, per month	\$175
PRINTING SERVICES			
CP10	Printed pages	Per 100 pages printed	\$6
STORAGE SERVICES			
ST10	Enterprise Sever Disk Storage (DASD)	Per Megabyte, per month	\$0.005
ST20	Tape Backups (Enterprise)	Per Megabyte transferred	\$0.0002
ST30	Enterprise Server tape storage	Per 10,000 I/O's	\$1.00
ST40	Enterprise Server report storage	Per 100 pages created	\$0.55
ST50	Disk Storage (SAN)	Per Megabyte, per month	\$0.0007
ST60	Disk Storage (NAS)	Per Megabyte, per month	\$0.0005
ST70	Tape Backups (Remote)	Per Megabyte protected, per month	\$0.0025
ST80	Storage – Open Systems	Per GB allocated, per month	\$0.30
ST90	Storage – Open Systems Backups	Per GB protected, per month	\$0.15
MESSAGING SERVICES			
MB10	eMail (100MB storage, 10MB attachment)	Per Mailbox, per month	\$4
ME10	eMail (400MB storage, 10 MB attachment)	Per Mailbox, per month	\$7
MX10	FAX to the Desktop	Per Desktop client, per month	\$40
MW10	Wireless (Blackberry)	Per Blackberry device, per month	\$15
DESKTOP SERVICES			
DT10	Desktop Support Services	Per device, per month	\$50
DT20	Laptop Support	Per device, per month	\$75
ONLINE SERVICES			
MN20	Enterprise Server – online transactions	Per CPU minute consumed	\$35
VOICE COMMUNICATION SERVICES			
VC10	Local Service	Per Centrex line, per month	\$30
VC20	Calling/Credit Card	Per minute used	\$0.15
VC30	Directory Services / Information / 411	Per call	\$1.65
VC40	Equipment Maintenance	Per hour, minimum ½ hr	\$75
VC50	Long Distance	Per minute used	\$0.03
VC60	Voice over IP	Per handset, per month	\$10
DATA COMMUNICATION SERVICES			
FW10	Firewall – Tier I	Per firewall, per month	\$825
FW20	Firewall – Tier II	Per firewall, per month	\$200
VP10	Virtual Private Networking (VPN)	Per VPN user, per month	\$5
DC10	Network Connection Low	<=T1 speed	\$50
DC20	Network Connection Medium	>T1 to 10 Mb speed	\$150
DC30	Network Connection High	>10Mb speed	\$500
DC40	Network Connection – DSL	Per line, per month	\$100