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MEMORANDUM

TO: All Agency Contacts

FROM: Jim Barnhart, Deputy Commissioner
Commonwealth Office of Technology

DATE: August 1, 2008

SUBJECT: Fiscal Year 2009 COT Service Rates

The Commonwealth Office of Technology (COT) formally announces Service Rates for Fiscal Year 2009 (see page 2). The FY09 rate schedule does not vary from the "Biennium 08-10 Proposed Rates" distributed to all agencies in September 2007 to aid in formulating their 08-10 Biennium budget requests. These rates continue to reflect COT's diligent focus on IT cost containment and service rate right-sizing, while maintaining or improving IT services.

The FY09 rate structure builds upon the agency savings realized in fiscal years '07 and '08. Reductions continue for mainframe processor usage, and changes to maximum-speed-thresholds produce substantial savings for many Data-communications customers.

COT is also pleased to announce two new rated service offerings. The Voice-over-IP (VC60) and Wintel-based Virtual Server (WN50) services are introduced for FY09. Service Descriptions for all COT rated services are available at <http://gotsource.ky.gov/docushare/dsweb/View/Collection-67589>

COT expects to continually normalize and stabilize service rates. All COT Management and employees appreciate your continued support as we strive to deliver quality services at right-sized rates. For additional information, please contact the Commonwealth Service Desk at (502) 564-7576 or CommonwealthServiceDesk@ky.gov.

Activity Code	Description	Unit of Measure	FY09 Rates	
Servers				
MN10	z/OS (mainframe) Server Support - 1st Shift	Per CPU Hour	\$2,700	
MN20	Mainframe - On-Line Transactions	Per CPU Minute	\$90	
MN30	z/OS (mainframe) Server Support - 2st Shift	Per CPU Hour	\$2,700	
UX10	UNIX Server Support - Small/Med	Per Server Per Month	\$1,000	
UX20	UNIX Server Support – Large	Per Server Per Month	\$2,500	
WN10	Wintel Server Support (Appl/DB Servers)	Per Server Per Month	\$500	
WN20	Wintel Server Support (Floor Space only)	Per 16 sq. ft. of floor space per month	\$200	
WN30	Wintel Server Support (File/Print Servers)	Per Server Per Month	\$500	
WN40	Wintel Server Support (Domain Controller)	Per Server Per Month	\$150	
WN50	Wintel Server Support (Virtual Server)	NEW	Per Server Per Month	\$250
Storage Services				
ST10	Storage - Z/OS (mainframe DASD)	Per MB of Storage	\$0.10	
ST20	Storage - Open Systems Tape (TSM)	Per MB transferred	\$0.005	
ST30	Storage - Mainframe (z/OS) Tape	Per 10K I/O's	\$1.40	
ST40	Storage - Mainframe (z/OS) RDS	Per 100 Pages created	\$0.55	
ST50	Storage - Open Systems (SAN)	Per MB of Storage	\$0.005	
ST60	Storage - Network Attached Storage (NAS)	Per MB of Storage	\$0.001	
Data Communication Services *				
DC10	Data Comm Services - Low Speed (<= T-1 speed)	Per Circuit Per Month	\$260	
DC20	Data Comm Services - Med Speed (> T-1 up thru 10Mb)	Per Circuit Per Month	\$500	
DC30	Data Comm Connections - High Speed (>10Mb)	Per Circuit Per Month	\$1,000	
DC40	Data Comm Connections - DSL	Per Circuit Per Month	\$100	
FW10	Firewall - Tier I	Per Firewall Per Month	\$1,650	
FW20	Firewall - Tier II	Per Firewall Per Month	\$400	
VP10	Virtual Private Networking Connection	Per User Per Month	\$5	
Voice Communication Services				
VC10	Voice Comm - Local Service	Per Line Per Month	\$25	
VC20	Voice Comm - Calling/Credit Card	Per Minute	\$0.20	
VC30	Voice Comm - Directory Assistance	Per Call	\$0.50	
VC40	Voice Comm - Equipment Maintenance	Per Hour	\$75	
VC50	Voice Comm - Long Distance	Per Minute	\$0.03	
VC60	VoIP Comm - Voice-over-IP	NEW	Per Handset per Month	\$20
Messaging Services				
MB10	Messaging Service – Basic	Per Mailbox Per Month	\$4	
ME10	Messaging Service – Enhanced	Per Mailbox Per Month	\$22	
MW10	Messaging Service - Wireless (Blackberry)	Per Device Per Month	\$16	
MX10	Messaging Service - Fax (Genifax)	Per User Per Month	\$25	
Desktop Services				
DT10	Desktop Device Support	Per Device Per Month	\$60	
Print Services				
CP10	Print - Hard copy	Per 100 Pages	\$6.06	
Professional Services				
CS10	Application Development	Per Hour	\$75	
CS20	Project Management	Per Hour	\$75	
CS30	Infrastructure Consulting	Per Hour	\$75	
CS40	Infrastructure Installation	Per Hour	\$75	
ENT0	Enterprise Assessment	Per Personnel Cap Position per Year	\$100	

*All monthly circuit costs, including fiber and dialup, will be a pass thru to the appropriate agency