

Office of the Chief Information Officer Enterprise Policy

CIO-058: Commonwealth Data Center IT Equipment Room Physical Access

Effective Date: 9/22/2015

Last Revised: 5/9/2019

Last Reviewed: 5/9/2019

Policy Statement

This policy establishes controls related to physical access to the Commonwealth Data Center (CDC) information technology (IT) equipment room. The policy provides guidance in decision-making and practices that optimize resources, mitigate risk, and maximize return on investment. Specifically, the policy ensures physical access is reviewed and implemented in a rational and predictable manner to increase efficiency and minimize the impact of change-related incidents upon service quality.

Definition

Visitors: Persons (staff, contractors, vendors, etc.) authorized by the Agency to access the Agency's IT equipment located at the CDC.

Policy

The Commonwealth Office of Technology (COT) maintains infrastructure stability and reliability for the Commonwealth of Kentucky. The IT infrastructure supported by COT is continuously expanding and becoming more complex. COT shall secure visitors' physical access to the CDC. Any visitor accessing the CDC must:

- Be an agency authorized contact or data center representative, and provide proof of identity;
- Provide notice of the need for access to the Commonwealth Data Center;
- Have a service request, change or incident ticket from the [Commonwealth Service Desk](#);
- Follow all physical access processes and procedures as defined by COT.

Authority

[KRS 42.726](#) authorizes the Commonwealth Office of Technology (COT) to develop policies and compliance processes to support and promote the effective applications of information technology within the executive branch of state government.

Applicability

All executive branch agencies and non-executive branch agencies using COT-managed infrastructure or services shall adhere to this policy. This includes employees, contractors, consultants, temporaries, volunteers, and other workers within state government.

Responsibility for Compliance

Each agency shall ensure that staff within their organizational authority are made aware of and comply with this policy. The agency is responsible for enforcing it. Organizations may modify this policy to fulfill their responsibilities, but shall obtain approval through an exception request. Staff should refer to their internal policy, which may have additional information or clarification. Unauthorized and/or neglectful actions regarding this policy may result in disciplinary action up to and including dismissal.

COT may require additional service charges for remediation efforts due to non-compliance with this policy.

Maintenance

COT's Office of Contracts and Privacy is responsible for administrative coordination to maintain this policy, including review of this policy by the appropriate organizations at least every two years.

References

- [Business Relationship Managers](#)
- [CIO-059 Commonwealth Data Center Equipment Installation/Removal Policy](#)
- [Commonwealth Service Desk](#)
- [COT-009 Change Management Standard Procedure](#)