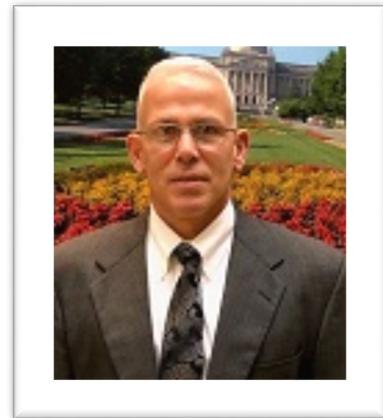


Message from the CIO

Kentucky's Commonwealth Office of Technology (COT) presents the 2018 Strategic Plan. COT is at an inflection point as we align with the Governor's vision of acting as the Information Technology (IT) leader for the Commonwealth and other states to model. This vision requires COT to be nimble, innovative, efficient, and responsive; I have asked my staff to extend our planning horizon to two biennium (four years) but to refresh our Strategic Plan on a yearly basis.



When Governor Bevin restructured COT, late in 2017, (codified in HB 244 and approved by legislators during the 2018 Session) the CIO became responsible for Information Technology, across the Executive Branch. For the first time a Commonwealth CIO has the authority and responsibility for coordinating agency initiatives and Information Technology spend providing better management and execution of projects and enterprise management/oversight of IT resources (including staffing).

COT is contributing to strengthening Kentucky's financial foundation (by saving money), what is less obvious to some is the role COT plays in Protecting and Strengthening our Communities, Growing our Economy, Creating a Healthier Commonwealth, Investing in Education and Workforce, and Serving Those That Serve Us. Virtually every major program the Commonwealth launches or is executing, has a significant Information Technology component. Even though we may not be required to deliver all IT and IT services, I am charged with ensuring proper procurement and management of IT and IT services within the Executive Branch.

Our COT team, in collaboration with our colleagues across the Executive Branch, has embarked on changes to processes, systems, and culture fully aligning our tactics, operations, and strategy with the Governor's vision. We have created a formal process mapping our initiatives through Action/Project Plans directly to our Mission and the Governor's Strategic Imperatives via four primary lines of effort that I have outlined. In short, this means our efforts center on achieving specific, measurable results delivering on time and on budget. We are implementing mechanisms to publish our progress and the progress of IT projects with full transparency to our colleagues within the Commonwealth and our citizens.

Our transformation will not be overnight but by focusing on results, we have already made significant progress. Over \$6 million dollars was saved through centralized procurement oversight alone in the first few months of the re-organization. We have been building on that success and my intention is to extend those successes to IT resources across the Commonwealth by the formal and informal integration of staff, processes, and governance.

My team within COT and I look forward to serving the citizens of the Commonwealth and achieving even greater success in delivering affordable, quality services and customer support to the Executive Branch.