



COT Security Alert – Mailbox Limit Phishing Emails

State email user's inboxes have received emails appearing to come from trusted sources, such as "Webmail", the "helpdesk", or a "system administrator", which contain a link and which request personal and password information to be disclosed at the link's destination. These emails are using a gimmick of reporting that the user's email storage has reached its limit and often warn that use of email will be suspended unless the user clicks the link and answers the questions.

Users should be aware that legitimate emails concerning size limits on mailboxes **never require the user to divulge their password or any other personal information**. Any email that requests this information is an illegitimate email known as a phishing email and should be deleted. Users should be reminded that under **no** circumstances are they to divulge their password to anyone. Phishers who obtain this information use it for nefarious purposes which are costly and which disrupt state government email resources.

NOTICE: COT is providing this information so that you are aware of the latest security threats, vulnerabilities, software patches, etc. You should consult with your network administrator or other technical resources to ensure that the appropriate actions for these alerts are followed. If you are a network administrator and need additional information, please call the Help Desk at 502.564.7576.

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