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AGENCY CONTACT MEMORANDUM #2015-0701

To: Agency IT Leadership, Technical Contacts
From: James M. Fowler,
Chief Information Officer
Date: July 1, 2015
Subject: Windows Server 2003 Support Ending July 14

This message serves as a reminder that Microsoft is ending support for Windows Server 2003 on July 14, 2015.

The Commonwealth Office of Technology issued an [Agency Contact Memorandum](#) on Feb. 3, 2015 encouraging agencies to migrate all applications running under Windows Server 2003 to newer technology prior to the sunset date. While substantial progress has been made, some agencies have not been able to move all of their applications to newer technology.

It is imperative that state agencies dedicate all necessary resources to ensure the successful migration to at least Windows 2008 R2 or the latest stable Windows Server environment for your applications prior to July 14. Please note:

- After the sunset date, Microsoft will no longer offer patches and security updates for Windows Server 2003. The company has offered continued custom support to the Commonwealth at a premium. That cost is \$1.6 million annually, and will be shared by every agency continuing to be dependent on older technology.
- Running unsupported technology on the state network is **NOT an option** due to security risks.

It must be our shared goal to avoid additional costs by ensuring all agency applications are transitioned to a newer, supported Windows environment prior to July 14.

To help expedite this process, I am asking each agency running applications on Windows Server 2003 to submit a migration plan to me (COTWinUpgradeResponse@ky.gov) by close of business Wednesday, July 8, indicating how they intend to proceed.

If you have any questions about the migration, please contact your [COT Business Relationship Manager](#).