



Steven L. Beshear
Governor

Commonwealth of Kentucky
Finance and Administration Cabinet
OFFICE OF THE SECRETARY
Room 383, Capitol Annex
702 Capital Avenue
Frankfort, KY 40601-3462
(502) 564-4240
Fax (502) 564-6785

Lori H. Flanery
Secretary

Steve Rucker
Deputy Secretary

AGENCY CONTACT MEMORANDUM #2013-0302

To: Agency IT Leadership, Technical Contacts

From: Steve Rucker, Deputy Secretary
Finance & Administration Cabinet

Date: March 22, 2013

Subject: PKI Upgrade and Migration

Commonwealth Office of Technology will perform a necessary upgrade and migration of Public Key Infrastructure (PKI) for email encryption beginning March 25th, 2013. This upgrade will be performed in phases and has been approved as Change ticket 138941.

During the first phase, the upgrade/migration procedure will be tested in a lab environment and then the production PKI environment will be upgraded. That process will begin March 25th and should be completed March 29th.

Performing the upgrade/migration for the production environment will involve short time periods during which emails may not be encrypted or decrypted and new users cannot be added to the system until the project is complete. COT Enterprise Services will attempt to restrict these periods to mid-day and before or after business hours. COT Awareness emails will be sent out to alert customers about impending outages.

Please contact the Commonwealth Service Desk by phone at (502) 564-7576 or via e-mail (ServiceCorrespondence@ky.gov) should you have any questions.

Commonwealth Office of Technology appreciates your cooperation and understanding.