



**FINANCE AND ADMINISTRATION CABINET
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AGENCY CONTACT MEMORANDUM #2014-0901

To: Agency IT Leadership, Technical Contacts

From: James M. Fowler
Chief Information Officer

Date: Sept. 5, 2014

Subject: COT Billing Corrections

The Commonwealth Office of Technology (COT) directs a monthly bill to each agency for services provided to the agency. The COT bill includes rated-service charges, which are calculated based on a published rate and each agency's individual usage of the specific service(s).

The July 2014 bill, which agencies received in August, contained some charges which were incorrectly calculated using the FY14 rates instead of the new FY15 rates. The resulting inaccuracies are being corrected via adjustments presented with the August 2014 bill to be received by agencies in September. For your convenience, a side-by-side comparison of COT rates for both the prior and current biennium is available at <http://technology.ky.gov/services/Pages/Rates.aspx>

COT apologizes for any confusion this anomaly caused our customer agencies, and we will continue to strive toward our goals of strong customer commitment, quality service delivery and billing accuracy and transparency.