



## AGENCY CONTACT MEMORANDUM

**TO:** Agency IT Leadership, Technical Contacts  
**FROM:** Ruth Day, Chief Information Officer  
**DATE:** February 14, 2020  
**SUBJECT:** Active Directory Environment Upgrade

Beginning Monday, February 17, 2020, the Commonwealth Office of Technology will begin upgrading all of the Commonwealth's Active Directory environments from version 2012R2 to 2016. This will introduce some new functionality and security enhancements to the directory.

The upgrades will be executed in 2 phases:

- 1) Non-Production (2/17 – 3/13)
- 2) Production (3/16 – 6/19)

Changes in Active Directory made during these phases should have minimal impact to the end-users and business. The AD upgrades are tested in an isolated lab environment prior to deployment. It is important that each agency perform their own testing and evaluation of applications in any non-production environments where available. Any concerns or issues identified should be communicated to COT prior to the start of the production phase.

Below are the scheduled upgrade dates:

	Start	Finish
<b><i>Lower Environments Upgrades</i></b>		
<i>DSLAB.KY.GOV</i>	Thu 2/20/20	Wed 2/26/20
<i>CITLAB.KY.GOV</i>	Thu 2/27/20	Fri 2/28/20
<i>DEV.KY.GOV</i>	Mon 3/2/20	Mon 3/9/20
<b><i>Production Environments Upgrades</i></b>		
<i>GALSYNC.KY.GOV</i>	Mon 3/16/20	Tue 3/17/20
<i>EG.KY.GOV</i>	Wed 3/18/20	Thu 3/19/20
<i>CIT.KY.GOV</i>	Fri 3/20/20	Wed 3/25/20
<b><i>DS.KY.GOV</i></b>		
<i>Upgrade CDC</i>	Thu 3/26/20	Thu 4/16/20
<i>Upgrade ADC</i>	Fri 4/17/20	Thu 5/7/20
<i>Upgrade FIELD/SITE DCS</i>	Fri 5/8/20	Fri 6/19/20

If you have any questions or concerns, please contact the Directory Services Team ([cot.directoryservices@ky.gov](mailto:cot.directoryservices@ky.gov)).