AGENCY CONTACT MEMORANDUM #2016-0106

To: Agency IT Leadership, Technical Contacts

From: Jim Barnhart
Deputy Commissioner

Date: February 18, 2016

Subject: Fax2Mail Transition (Follow UP)

Previous Agency Contact Memo (ACM) #2015-1201 provided notice to agencies that effective December 31, 2015, the Commonwealth Office of Technology would no longer provide maintenance support for Genifax.

As noted in ACM #2015-1201, this memo is a reminder that the Genifax server will be decommissioned on March 1, 2016.

Agencies requiring fax service can use Fax2Mail which is available as part of the Managed Print Services Program, and offers full desktop faxing functionality on workstations and mobile devices using a secure, cloud-based system that can be accessed through e-mail or a Web browser.

If your agency no longer requires a faxing solution, please notify your Business Relationship Manager to assist with removing fax services option.