



Commonwealth of Kentucky  
Finance and Administration Cabinet

**COMMONWEALTH OFFICE OF TECHNOLOGY**

101 Cold Harbor Drive

Frankfort, KY 40601

(502) 564-1201

Fax (502) 564-5769

<http://technology.ky.gov/>


**Matthew G. Bevin**  
Governor

**William M. Landrum III**  
Secretary

**Jim Barnhart**  
Deputy Commissioner

**AGENCY CONTACT MEMORANDUM #2016-0106**

**To:** Agency IT Leadership, Technical Contacts

**From:** Jim Barnhart  
Deputy Commissioner 

**Date:** February 18, 2016

**Subject:** Fax2Mail Transition (Follow UP)

Previous Agency Contact Memo (ACM) [#2015-1201](#) provided notice to agencies that effective December 31, 2015, the Commonwealth Office of Technology would no longer provide maintenance support for Genifax.

As noted in ACM #2015-1201, this memo is a reminder that the Genifax server will be decommissioned on **March 1, 2016**.

Agencies requiring fax service can use Fax2Mail which is available as part of the Managed Print Services Program, and offers full desktop faxing functionality on workstations and mobile devices using a secure, cloud-based system that can be accessed through e-mail or a Web browser.

If your agency no longer requires a faxing solution, [please notify your Business Relationship Manager](#) to assist with removing fax services option.