

COT Security Alert - Resurgence of Spam Calls

Users of Blackberrys and cell phones are reporting a resurgence of spam calls for extended vehicle warranties like those reported in March of 2009. The COT Security Administration Branch would like to remind users that there are always dangers with purchasing anything over the phone where the call is initiated by the seller. Giving personal information over the phone to one of these callers may result in the information being used in fraud.

Unfortunately, these calls cannot be effectively blocked. Users may try signing up for the National Do-Not-Call List found at <https://www.donotcall.gov/> or <http://www.fcc.gov/cgb/donotcall/>. It may take several weeks before you will notice a difference in the amount of spam phone calls.

The Better Business Bureau gives advice on dealing with firms selling extended vehicle warranties at <http://louisville.bbb.org/article/9114>.

To see the full Alert sent in March 2009, go to <http://technology.ky.gov/NR/rdonlyres/36167BEF-D970-48D7-98A7-383884D3BE19/0/BlackberryandCellPhoneSpam.pdf>.

NOTICE: COT is providing this information so that you are aware of the latest security threats, vulnerabilities, software patches, etc. You should consult with your network administrator or other technical resources to ensure that the appropriate actions for these alerts are followed. If you are a network administrator and need additional information, please call the Help Desk at 502.564.7576.

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