

COT Security Alert - Hoax CCU Calls

The COT Security Administration Branch has become aware of hoax phone calls or voice messages where the caller claims to be a representative of the Commonwealth Credit Union. The call may arrive on a work phone. The caller may claim to be updating files for security reasons or adding security features to an account. Anyone receiving these calls should ignore them. Financial institutions do not use insecure methods such as phone calls or emails for updating or correcting their records.

These calls, known as 'vishing' calls, are an attempt to entice or scare people into divulging personal information, such as Social Security numbers, account numbers or pin numbers, which will in turn be used for purposes of theft or fraud. This is a method of identity theft. For more information on vishing go to <http://www.fbi.gov/page2/feb07/vishing022307.htm>.

If you have given personal information on one of these calls or in any method where you did not establish communication, please contact your financial institution immediately. For information on what to do if your personal information has been stolen, go to <http://www.ftc.gov/bcp/edu/microsites/idtheft/>.

NOTICE: COT is providing this information so that you are aware of the latest security threats, vulnerabilities, software patches, etc. You should consult with your network administrator or other technical resources to ensure that the appropriate actions for these alerts are followed. If you are a network administrator and need additional information, please call the Help Desk at 502.564.7576.

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