

# OFFICE OF APPLICATION DEVELOPMENT



The Success  
of Your Business

“IS”

Our Only Business!

Delivering Quality Technology Solutions  
for 21<sup>st</sup> Century Government

[technology.ky.gov](http://technology.ky.gov)

## ABOUT US

**C**OT's Office of Application Development (OAD) is a unique and diverse organization in Kentucky state government specializing in in-house development of software applications and project management.

We are organized to deliver and support business application development solutions to our partner agencies—whether simple or complex.

Our staff is focused on the needs of your business so we deliver solutions which make you more effective and innovative.

## WHY SHOULD YOU PARTNER WITH US?

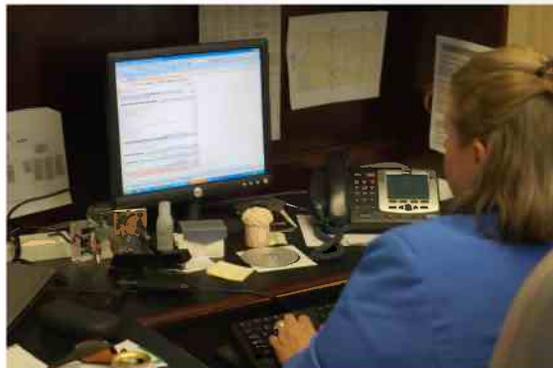
- COT is focused on **Quality Improvement** and on **Driving Costs Down**
- COT believes in **Building Strong Relationships** with our business partners
- COT has over 30 years **Experience** in delivering and supporting the Application Development and Project Management “Business”
- Our **supported Customer Systems** provide:
  - \* \$10 Billion in Tax Receipt and Distribution
  - \* Web Access for Agency Customers
  - \* Point of Sale Services
  - \* Driver License Registration
  - \* Credit Card Processing
  - \* Electronic Tax Return Filing
  - \* Data Analysis and Correction

## INTRODUCING OUR TEAM

- **Commonwealth-wide Support**
  - \* 120+ Trained Staff
  - \* Provide Support for 250+ mission critical applications
- **Fellow State Employees**
  - \* Project Managers
  - \* Business Analysts
  - \* Technical Analysts
  - \* Developers
  - \* Data Analysts
  - \* Application Security Analysts
- **Broad Range of Expertise**
  - \* Project Management
  - \* All Major Technologies and Platforms
  - \* Data Analysis/Modeling
  - \* Application Security
  - \* Business Analysis
  - \* Process Improvement
  - \* Reporting Services
- **Staff Certifications**
  - \* ITIL Foundations
  - \* ITIL Practitioner Release and Control
  - \* Certified Public Managers
  - \* Project Management Professionals
  - \* Microsoft Certified
  - \* SANS Certified
  - \* Certified Business Analyst Professionals

## WHAT WE CAN OFFER YOU

- Security Assessments and Remediation
- Business Process Analysis and Reengineering
- Project/Program Management
- Data Analysis, Modeling and Cleansing
- Application Development and Maintenance
- Software Testing Services
- Independent Verification and Validation to Insure Project Objectives are Being Met
- Vendor Contract Management



## COT'S Application Development Services

### BENEFITS

- ◆ We understand the culture and business of the Commonwealth
- ◆ We are a not-for-profit agency motivated by meeting the information technology service needs of the Commonwealth
- ◆ We are an agency which prides itself in understanding data protection balanced with transparency and open government
- ◆ We are an agency which minimizes the complex procurement process
- ◆ We are an agency flexible in cost, scope, schedule and approach in implementing technology services
- ◆ We are an agency which can create cost effective business solutions using the right blend of technologies
- ◆ We are an agency which can build, host, and support your business in the Commonwealth's state-of-the-art Data Center

## COT'S Application Development Services

### READY TO WORK WITH YOU TO....

Implement Your Business Vision thru  
Technology Solutions

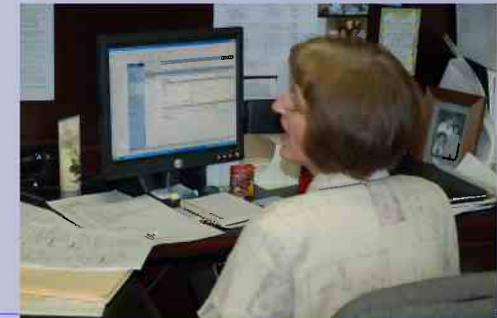
Improve Your Business Processes

Analyze Your Business Needs  
and Requirements

Partner to Solve Your  
Business Needs

Enhance Your Business Processes  
through Information Technology

Be There For Long Term Support



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